

## HOW TO PAY A PARKING CITATION

### 1. Open the internet browser of your choice:

Internet Explorer



Microsoft Edge



Google Chrome



Mozilla Firefox





Safari





### 2. Navigate to the following page in your web browser:

<https://parkdurhamnc.aimsparking.com>

  
Reset Email  
Authenticated  
Account  
Password  
Reset the password on  
your email authenticated  
account

  
Lookup Ticket  
Search for a ticket

  
Pay Ticket  
Pay a ticket online

  
Order Permits  
Order a new permit

Coming soon to the City of Durham!



**3. Enter your Ticket Number and the License Plate of the vehicle that received the ticket:**

### Lookup Ticket

Ticket #\*

Plate # or VIN\*

### Lookup Ticket

Ticket #\*

Plate # or VIN\*

#### 4. To pay a ticket:

Ticket #TEST1234

#### Ticket Information

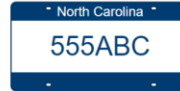
Issue Date and Time: 03/31/2021 12:54 PM

Current Status: **Issued**

Location: ALBEMARLE ST

Comment: Parked in a Fire Lane

#### Vehicle Information



Chevrolet  
White

#### Violations & Surcharges

08\_50 P-PARKING IN FIRE LANE \$50.00

**Balance: \$50.00**

[Pay Ticket Now](#) [Appeal Ticket](#) [View Ticket](#)

#### Your Shopping Cart

<input type="checkbox"/>	Item	Price	View
<input type="checkbox"/>	Ticket #TEST1234	\$50.00	<a href="#">View</a>
<a href="#">Remove</a>	<b>Total</b>	<b>\$50.00</b>	

#### Checkout

##### Contact Information

Email\*

##### Billing Address

First Name\*

Last Name\*

Street Address\*

##### Credit Card Information

Credit Card #\*

Expiration Date\*

Security Code\*

[Fill CC Info With Test Data](#) [Checkout](#)

## 5. Receive receipt:



Login

Receipt # W2A233280250

### Payment Information:

**Payment Type:** Master Card

**Payment Date:** 03/31/2021 01:05 PM

**Card Number:** 54\*\*\*\*\*5454

**Authorization Number:** 1617210355

A copy of this receipt will be sent to [test@aimsparking.com](mailto:test@aimsparking.com)

### Receipt Items:

Item	Price	View
Ticket #TEST1234	\$50.00	<a href="#">View</a>
<b>Total</b>	<b>\$50.00</b>	